



Our primary concern as a solutions provider is the direction and outlook you have for your company. It is our job to allow your technology to open more opportunities for your company. We provide Enterprise quality technical support on a small business budget.

## SUPPORT SOLUTIONS

### 24/7 Monitoring and Remote Managed Service Plan

- TVG 24/7 Network Monitoring and Alerting - all desktops/servers and networks
- TVG Complete Support/Handling of all IT related Vendors needs
- TVG Real -Time HelpDesk support - All Remote and On-Site support covered.
- TVG Complete Desktop and Server(s) Maintenance and support - Fixes/updates/changes/Patch Management
- TVG Complete Network Management of connection and network devices
- TVG CTO management of all technology needs - Included.
- TVG 1/3 the cost of a full-time Administrator with 20x the Enterprise Tech Support Quality
- TVG Flat - Cost per month - "All you can Eat" Technical support and maintenance

## SERVICES

### Network Services

- TVG Network Management
- TVG Server and Desktop software/hardware support
- TVG System Integration and Design
- TVG Security and Firewall Planning
- TVG Cross Platform Upgrades
- TVG Internet/Intranet Solutions
- TVG Provider of Desktop and Server computer systems

### Areas of Expertise

- TVG LANs / WANs integration and connectivity
- TVG Reseller of T1 Solutions - all providers
- TVG Network Hardware: Desktops, Servers, Hub,
- TVG Switches, Bridges, Routers, Modems, DATA/Voice Networks, LAN and WAN Gateways and more
- TVG Experts at all Microsoft Software - Server/Desktops

### Specialized Projects

- TVG WAN Data and Voice Solutions
- TVG Security and Firewall solutions
- TVG VPN and Remote Access solutions
- TVG Phone System Integration
- TVG Competitive Intelligence Gathering
- TVG VOIP Solutions
- TVG Network and Desktop Fax Solutions
- TVG Thin Client Solutions - Citrix, etc
- TVG Broadband solutions: T1, Dsl reseller
- TVG Videoconferencing
- TVG Voice Conferencing
- TVG IT Relocation and Moving Services
- TVG Professional System Analysis
- TVG Consulting Services
- TVG Network Auditing and Inventory
- TVG Automatic Patch Management Services

### Telecom Services and Structured Cabling

- TVG Webhosting Services
- TVG T1 Internet Solutions Provider
- TVG Fiber Optics and Copper Design
- TVG CAT5+ Design and Installation
- TVG Complete Cable System Management
- TVG Project Management Services
- TVG Phone and VOIP Solutions and Partners